



## Returns Form Information

All returned goods must be in original condition.

Please print out this form and enclose inside the box and send back in original or new packaging.

Please do not send the box back without packaging or write on the box. If the box is defaced in anyway we charge a £3.50 fee to purchase a new box as it then not being returned in its original condition.

All goods must be received with us within 14 days of receipt. It is the customers responsibility to ensure items reach us within this time.

Refunds: All items will be refunded using your original payment method within 7 days of receipt.

Exchanges: We do not charge any additional postage for your first replacement if you are based in the UK.

Items which are non returnable: All dyed & detailed shoes Hosiery, insolia, garters underwear and any item customised to customers requirements.

Please fill this form out fully as this information is required to complete the return procedure. Failure to do so will only result in a delay. If you need to explain in further detail please attach a letter to this form with your reasons.

Please return to using the label below and ensure the correct postage is on your parcel.:

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Perdita's Wedding Shoes Ltd

Returns Department,

Unit 3, Dalewood Road

Lymedale Business Park

Newcastle - under - Lyme

Staffordshire

ST5 9QH

# Returns Form

Please print clearly in block capitals and include in return box

Website Order Ref: \_\_\_\_\_ (You will find this in your order confirmation email)  Telephone Order

Your Name: \_\_\_\_\_

Delivery Address : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Postcode: \_\_\_\_\_

Telephone: \_\_\_\_\_ Daytime Tel: \_\_\_\_\_ Email: \_\_\_\_\_

### Difference in price for exchanges.

If you are requesting an exchange for a different priced item please include above your daytime or mobile phone number so we can contact you to take payment for the difference.

We do not charge an additional postage fee for your first replacement if you are based in the UK.

Product Code or Name	Action You Require	<i>If exchange please enter replacement item</i>		
		Size	Colour	Price
	Exchange / Refund			
	Exchange / Refund			
	Exchange / Refund			
	Exchange / Refund			